

## Process Claim: Claims Step 5: Processing Claims by Sponsor

**NOTE:** the dashboard icon “Review Disallowed Meals” is called “Submit to Sponsor” if logged in as a site-level user. In addition, site-level users do not have a “Process Claim” dashboard button.

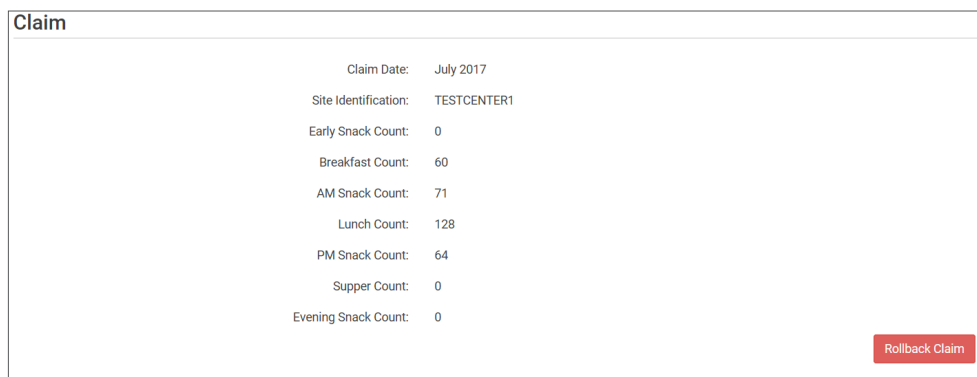
The claims process has five steps:

1. Meal validation (“check for errors”) by the site.
2. Review and correction of any errors by the site.
3. Submission to sponsor by the site.
4. Correction of any errors and meal disallowances by the sponsor.
5. Claims creation by the sponsor.

**Note:** the instructions below are for creating a claim for an individual site. If you wish to process claims for multiple sites under the same sponsorship, this is more efficiently done using the Sponsor-level “Claims” tab. See separate instructions for details.

### To create a claim:

- Click on “Process Claim” from the main dashboard.
- Select the correct month and year from the drop-down menu.
- Click “Create Claim”.
- My Food Program will now go through the meal validation process. Depending on the size and configuration of the site, this may take several minutes.
- When the claim is finished, you will be directed to the claim screen with a summary of payable meals.

A screenshot of a web application interface showing a summary of a claim. The title is "Claim". The data is as follows:

Claim Date:	July 2017
Site Identification:	TESTCENTER1
Early Snack Count:	0
Breakfast Count:	60
AM Snack Count:	71
Lunch Count:	128
PM Snack Count:	64
Supper Count:	0
Evening Snack Count:	0

In the bottom right corner, there is a red button labeled "Rollback Claim".

- More details on a claim is available in the Report section. See separate instructions for details.