

## WELCOME TO MY FOOD PROGRAM

We are excited to offer this software for managing the CACFP and SFSP. We know that change can be hard, so here are some great reasons why you will love using our software.

### CUSTOMER SUPPORT



We have so many ways to get in touch with a real person who can help right away. You can start a live chat (with no AI bots!), make a phone call or send an email and our knowledgeable and helpful team will assist you right away.

### HELP CENTER



Our online Help Center is available 24/7 and jam-packed with articles about how every box and button in My Food Program works. Our articles always include visuals and many have videos.

### MOBILE OPTION



We have a mobile version of My Food Program optimized for tablets and phones. You can do all your daily recordkeeping right on your mobile device, including menus, infant menus, and attendance and meal counts.

### WARNING BEFORE SUBMITTING CLAIM



Do you ever wonder if you did your CACFP records “right”? We have a feature that allows you to see the errors on your claim before you finalize it. This will let you know if any meals will be disallowed and allow you to correct genuine recordkeeping mistakes while ensuring that only meals valid for reimbursement will be included in the claim.

### FEATURE UPDATES



Do you have an idea about how to make My Food Program better? We absolutely want to hear from you! We keep it fresh with monthly software updates and all ideas for improvements come directly from our customers.

### SPANISH



¿hablas español? So does our team! Chat, phone and email support is available in Spanish. You can also toggle My Food Program so that the entire software is displayed in Spanish, and print menus in Spanish to post for parents.

## EXCITED? SO ARE WE!

You will receive your login credentials and training materials directly from your sponsor. As always, if you have questions about CACFP requirements or recordkeeping policies, direct those to your sponsor. If you have questions about how the software works or you are experiencing a glitch, the My Food Program team stands ready to help.